

# TransCribes

TransCare Newsletter

AUTUMN 2017

## 2016 Volunteer of the Year- Joan Crosby

TransCare has awarded Muswellbrook local Joan Crosby the 'Pam Moscott Volunteer of the Year Award' for 2016. The presentation was made by TransCare CEO Alan Gordon at TransCare's volunteer Christmas party.

Joan has been an extremely dedicated volunteer at TransCare for four years. She gives up her time to drive TransCare clients to appointments, delivers Meals on Wheels and assists with TransCare's new Wheels to Meals program in Muswellbrook.

"TransCare is very lucky to have an exceptional lady like Joan volunteering for us," said Alan Gordon, CEO, TransCare. "She is extremely generous with her time and is well liked by all of our clients because of her whacky sense of humour."



## TransCare – Powered by Volunteers

Volunteers are the backbone of local communities, and TransCare is extremely grateful to be supported by such a wonderful and dedicated team of volunteers enabling us to service the needs of our community. It is with great sadness that TransCare are saying farewell to two of our longest serving volunteers Jim Saunders and Ken Robinson. Both of these wonderful gentlemen have spent countless years and have driven thousands of kilometres as volunteers for TransCare.

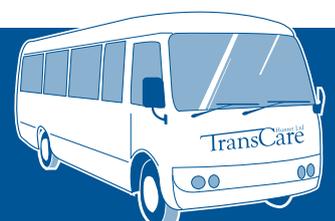
Their dedication and willingness to commit such a large amount of their time to ensure people are able to get the medical appointments is nothing short of

amazing. We have been truly blessed to have enjoyed the company of Ken and Jim. So when you are out and about in Scone and you see these terrific men, maybe take a second to think of the wonderful gift they have given to our community, or even stop and say Hello and Thank you. All the volunteers within our communities need a huge **Thank you** for the astounding work they do, simply because they want to help people. Thankyou Jim and Ken, you will be missed by all at TransCare and those who have had the pleasure of travelling with you. On behalf of the Board, Management, Staff and Volunteers we wish you well in your future years.



Phone: 6545 3113

[www.transcare.org.au](http://www.transcare.org.au)



# TransCare partnership with Cancer Council launched



In December 2016 TransCare celebrated a new partnership to help people who need transport to attend cancer treatment from the Upper Hunter.

Transport to treatment aligns TransCare with the Cancer Council to ensure local residents have access to all the same cancer treatment options as their city counterparts without having to cut back in other areas of their daily lives.

The co-branded car may be seen around Muswellbrook and Upper Hunter to collect residents and make sure they get to their treatment and then home again.

And thanks to the agreement, the trips will be free for cancer patients.

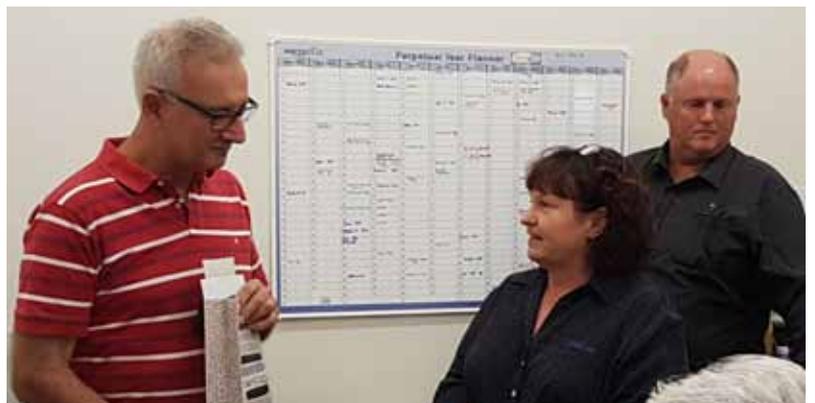
Currently it is a three year agreement, but it is hoped that the service will continue well past this timeframe. (Photo Credit Scone Advocate)

## TransCare elects new board members

The TransCare AGM was held on Tuesday 8th November 2016. The following people were elected as Directors at the AGM: Wayne Bedggood (Chairman), Penelope Fenley (Treasurer), Celeste Bond, Paul Hennessy, Kerry Hindle, Marie Laurie, Virginia Mulcahy, Alan Williams.

## Farewelling Stephen Cohn

Our Business Manager Stephen Cohn has recently resigned to continue his work in Sydney with a large organisation on a full time basis. TransCare's CEO Alan Gordon said that Stephen commenced with TransCare in September 2012 on a part-time contract and carried out other work in Sydney at the same time. "He was a great asset to TransCare during his time with us and how he juggled his work between Sydney and Scone is beyond me" Alan quipped.



One of his achievements was the setting up and gaining ISO 9001 accreditation in accordance with government standards. This accreditation paves the way for TransCare in the delivery of quality services to its many clients throughout the Hunter region.

TransCare's Chairman Wayne Bedggood said that Stephen was very professional in his approach to his work and carried out his work with us at a proficient level.

In summing up, Alan said "he is a great bloke with many talents and he was great to work with - he will be missed by all staff and we wish him well in his future ventures."

## **A message from your friendly, local, service provider at TransCare Hunter Ltd**

You may be hearing in the news, or on the grapevine that Aged Care is changing.

At this stage TransCare is not changing anything to your current services. We will continue to provide all our services as we always have, at the high standards of care that our community has become accustomed to.

TransCare is funded by The Commonwealth Home Support Program (CHSP) by the Australian Government to help older people stay independent and in their homes and communities for longer. It provides entry-level home support for older people who need assistance to keep living independently.

If you receive a phone call, letter, or are visited by another provider offering packaged care, or offering other services and you are confused or worried about this call please phone us on 6545 3113.

Please ask us about our full range of services under CHSP funding, or for any other services that you require locally to live independently in our community.

We can assist you with your individual needs and support you in making an informed choice for all your service needs.

# TransClub



## **Lake Liddell Bus Trip**

**Wednesday 22nd March  
2017, Pick up from 11am**

Jump on the bus as we head to Lake Liddell for morning tea and then on to Muswellbrook RSL for a BBQ lunch.

\$20 includes morning tea, lunch and transport.

## **Police community safety talk**

**Wednesday 26th April**

10am to 2pm at Scone Senior Citizens Hall, 2 Cooper St Scone

Come along to hear a talk from the local police about staying safe in the community and what you can do to help. Transport is available, bookings are essential.

\$7 includes morning tea and a light lunch.

## **Sing – a – long**

**Wednesday 24th May**

10am to 2pm Scone Senior Citizens Hall, 2 Cooper St Scone

Sing – a – long with Joan Manning.

Cost \$7 includes morning tea and light lunch and transport available. Bookings essential.

## **Bus trip**

**Wednesday 28th June**

Bus trip – information TBA

## **Upcoming Wheels to Meals**



Scone: April 12, May 10 and June 14

Muswellbrook: April 11, May 9 and June 13

# SOCIAL TRIPS



## Newcastle Explorer Friday 21st April 2017

Enjoy a full filled day in Newcastle, come along and see where you end up. Morning tea, lunch and transport included.

Cost \$60

Photo Credit Visit Newcastle



## Mystery Adventure Sunday 21st May 2017

A great day out with friends, water views included, anything else you will just have to wait and see!

Includes transport, morning and lunch.

Cost \$50



## Whale Watching Cruise – Newcastle

### Saturday 24th June 2017

An opportunity to enjoy a cruise- and a chance to see whales. Includes transport, cruise and morning tea, lunch at own expense.

Cost \$90

Photo credit Nova Cruises

Please call the office for enquiries and bookings: 02 6545 3113

Payment: Direct debit, credit card over the phone or at TransCare office.

Bus departs from TransCare office and Muswellbrook Railway Station

## TransCare staff enjoyed night out at SNRC fundraiser

Whenever there is a chance, the TransCare staff are happy to let their hair down and enjoy a night out together- and when it is for a good cause it is even better!

On Saturday, February 18 the Scone Neighbourhood Resource Centre held a Skills Auction to raise much needed funds to purchase a new building or relocate.

TransCare donated two hours of household cleaning, and CEO Alan Gordon put up a joy flight and guitar lessons.



"I thought it was excellent," TransCare CEO Alan Gordon said of the night.

More than \$14,000 was raised at the event.

Photo Credit Scone Advocate

## Items for sale

An Auscare Walker (\$40), Breeze Basil Wheel Chair (\$250), Pride Scooter with new battery and shopping basket (\$600), Inogen portable oxygen concentrator G3 which has just had a full service and still under warranty, and a single electric hospital bed (\$600). Please call David on 6545 0206

## NOTICES

**Easter Closure:** The TransCare office will be closed for the public holidays over Easter. There will be no services operating on Friday, March 14 (Good Friday) and Monday, March 17 (Easter Monday)

**Anzac Day:** TransCare will not open on Anzac Day, Tuesday April 25. There will be no services operating on this day.

**Scone Horse Festival:** To celebrate all things Horse Festival, on Saturday May 6 TransCare will again set up our barbecue out the front of the Kelly Street office. We will be cooking up a storm and just having a great time, feel free to stop by!

**Office Hours**  
Monday to Friday  
8.30am to 4.00pm

Closed public holidays

**Staff**  
Chief Executive Officer  
Alan Gordon

Finance Officer  
Sonia Field

Coordinator of  
Transport Services  
Helen Schlegel

Transport Services Assistant  
Yvette Taylor

Care Coordinator  
Samm Turri

Manager Care Services  
Judi Scotts

Care Assessor  
Val Mathews

Meals on Wheels  
Leone Wicks

Promotions Officer  
Jemma Anshaw

Reception  
Suzanne Moore  
Sophie Gordon

**Address**  
214 Kelly Street Scone

**Postal Address**  
PO Box 716  
Scone NSW 2337

**Phone**  
02 6545 3113

**Emergency Number**  
0429 453 113

**Fax**  
02 6545 3855

**Email**  
reception@transcare.org.au

**Website**  
www.transcare.org.au

